Board Pack

Date



Agenda

- 1. CEO Update
- 2. Successes & Challenges
- 3. Performance & Key Metrics
- 4. Financials
- 5. Talent & Team
- 6. Product & Tech
- 7. Formal Decisions, AOB

CEO Update

CEO Update



Business Performance

- 1. Reached 258 paying customers by end of Q1.
- 2. £21,429 MRR in July (+4.7% since Q1)
- 3. CAC 8.9% since Q1



Product

- 1. Launched new website design in July.
- 2. Updated mobile platform integrations.



Market changes

Star Corp. has entered Tier 2 market and taken 2.7% market share in last 6 months.



Operations

- 1. Hired CTO.
- 2. Marketing lead departed.
- 3. Transitioned to remote working permanently.



Financials

- 1. Current Cash burn is £12,411 per month.
- 2. Current runway is 13 months.



Current Priorities

- 1. Implement new pricing strategy.
- 2. 10% increase in customers opting for annual subscription.
- 3. Raise £500K to increase runway by 12 months.
- 4. Hire a full stack engineer.

Successes & Challenges

Successes



We reached audiences in 7 different countries

- 1. New customers in UAE and Turkey due to partnership with x company.
- 2. Additional validation for x proposal.



Increased focus on channel x for acquisition resulting 12% reduced CAC.

- 1. Reduced reliance on Facebook.
- 2. Better spread channel reliance....



Press release in major UK broadsheet

- 1. Double spread interview with founder in x newspaper with readership.
- 2. Builds credibility before upcoming release.



Saved £x/month by shifting to permanent remote working

Allowed us to delay fundraising by x months to channel resources into website launch.

Challenges



Talks with x big player about strategic partnership fell through in final stage.

- 1. Talks with x were in final stages.
- 2. Looking at how to refine closing technique etc.



Preponderance of one-time fee rather than annual subscription model reduced runway by 1 month.

- 1. x% of customers opt for one-time fee with average LTV of £x
- 2. Compared to annual subscription at £x, average LTV of £x
- 3. Change to pricing strategy did not alter this.



Struggling to make tech hires with sufficient knowledge and experience.

- 1. Despite use of recruitment agencies.
- 2. Considering outsourcing to x as stop-gap.

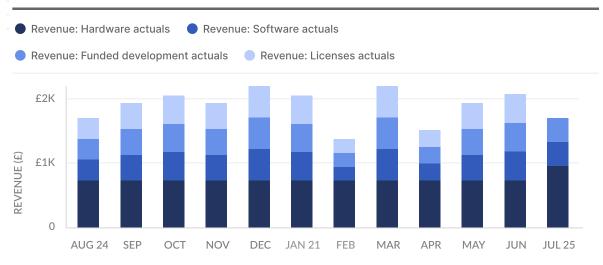


Distinguishing our product from competitor X in X market.

- 1. Competitor X has entered French market.
- 2. Sales in France fell x%
- 3. Brand marketing activities have failed to mitigate effects.

Performance & Metrics

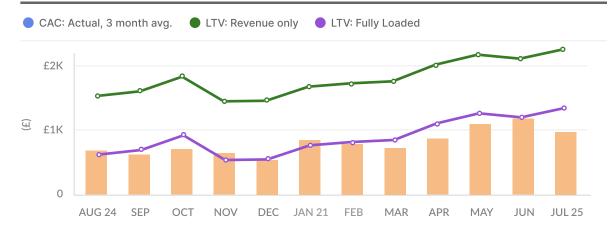
Revenue



New Customers acquired



Customer Aquisition Cost vs Lifetime Value



Comments about top KPIs

• Your insights here

Performance & Metrics

Sales

Comments about Sales

• Quick comment here

Customer name	Contract Value	Date contract signed	Contract length
Labdrill	£ 60,000	4 July 2021	24 months
Donquadtech	£ 52,000	12 July 2021	24 months
Xx-zobam	£ 37,000	14 July 2021	12 months
Sumace	£ 35,000	7 July 2021	12 months
Doncon	£ 35,000	8 July 2021	12 months
Zencorporation	£ 30,000	8 July 2021	12 months
J-Texon	£ 30,000	12 July 2021	12 months
Dalttechnology	£ 30,000	15 July 2021	12 months
Zoomit	£ 12,000	4 July 2021	3 months
Scottech	£ 12,000	17 July 2021	3 months
Plusstrip	£ 6,000	12 July 2021	1 month
Ontomedia	£ 6,000	26 July 2021	1 month

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Sales Pipeline: Number of deals Sales Pipeline: Conversion Sales vs target MRR Actual Secured Revenue Target Mid StageLate Stage # Deals closed Mid stageLate stage 100K 200K 60% CONVERSION (%) REVENUE (£) REVENUE (£) # DEALS 30% MAY JUN JUL 21 AUG SEP FEB MAR JUN JUL 21 FEB MAR APR OCT APR MAY MAY YOUR

Marketing

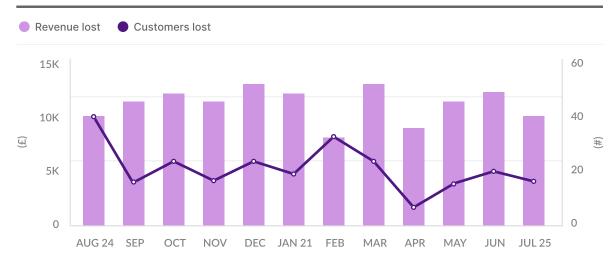
CAC Components



MQLs



Churn: Revenue and Customers lost



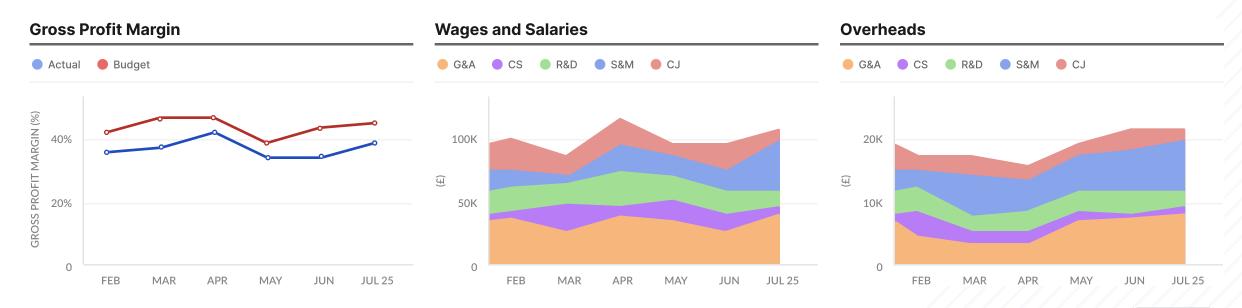
Comments about Marketing

• Quick comment here

Financials

Profit and Loss

	Actual May '25	Budget May '25	Prior year May '24	Variance to Budget	Variance to Prior Yr.	Actual YTD	Budget YTD	Prior Year YTD		Variance to Prior Yr.	Forecast 2025	Budget 2025	Prior Year 2024	Variance to Budget	Variance to Prior Yr.
Revenue	103	92	22	111.7%	466.6%	471	373	61	126.4%	777.9%	1,574	1,627	413	96.7%	381.4%
Cost of Sales	(45)	(41)	(14)	108.6%	329.1%	(224)	(178)	(44)	126.1%	514.2%	(720)	(680)	(232)	106.0%	310.6%
Platform Margin	58	51	8	114.3%	691.3%	247	195	17	126.6%	1456.1%	853	948	181	90.0%	472.4%
Client Success	(12)	(16)	-	74.2%	0.0%	(95)	(73)	-	130.1%	0.0%	(284)	(258)	(75)	110.0%	376.5%
Gross Profit Margin	46	35	8	132.7%	549.6%	152	122	17	124.5%	896.0%	569	690	105	82.6%	541.2%
Wages and Salaries	(220)	(277)	(101)	79.5%	218.4%	(809)	(1,093)	(492)	74.0%	164.3%	(3,104)	(3,286)	(1,146)	94.5%	270.9%
Overheads	(41)	(63)	(27)	64.9%	149.0%	(343)	(442)	(134)	77.7%	256.7%	(956)	(1,067)	(340)	89.6%	281.2%
Total Overheads	(261)	(340)	(128)	76.8%	203.6%	(1,152)	(1,535)	(626)	75.1%	184.1%	(4,060)	(4,353)	(1,486)	93.3%	273.2%
EBIDTA	(215)	(305)	(120)	70.5%	179.4%	(1,000)	(1,413)	(609)	70.8%	164.2%	(3,491)	(3,663)	(1,381)	95.3%	252.8%



Balance Sheet

Net Assets

Key trends...

Working Capital

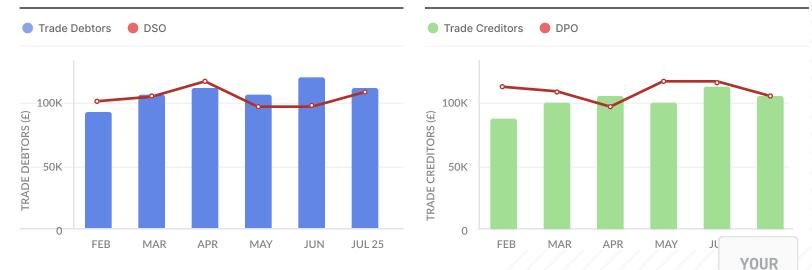
• Notable numbers...

	Actuals Aug '25	Budget Aug '25	Prior year Aug '24		Variance to Prior Yr.	Forecast 2025	Budget 2025	Prior Year 2025	Variance to Budget	Variance to Prior Yr.
Cash at Bank	5,196	4,751	1,152	109.4%	451.1%	3,130	2,818	965	111.1%	324.2%
Trade Debtors	165	-	45	0.0%	364.0%	367	-	126	0.0%	291.4%
Other Assets	106	-	52	0.0%	205.9%	158	-	50	0.0%	312.4%
Total Assets	5,476	4,751	1,249	115.1%	437.8%	3,655	2,818	1,142	129.7%	320.0%
Trade Creditors	(69)	-	(24)	0.0%	288.7%	(109)	-	(60)	0.0%	180.7%
PAYE and NI	(81)	-	(31)	0.0%	259.0%	(154)	-	(35)	0.0%	445.9%
VAT	(67)	-	(20)	0.0%	337.0%	(59)	-	(77)	0.0%	77.6%
Intercompany	(376)	-	150	0.0%	-251.2%	(376)	-	(186)	0.0%	202.6%
Other Liabilities	(75)	-	(77)	0.0%	96.7%	(93)	-	(39)	0.0%	241.5%
Total Liabilities	(668)	-	(3)	0.0%	264.8%	(792)	-	(396)	0.0%	200.1%
Net Assets	4,798	4,751	1,246	101.1%	385.1%	2,863	2,818	1,246	101.6%	383.6%



Trade Creditors and DPO

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Full Year Forecast

Revenue and ARR

Quick comments

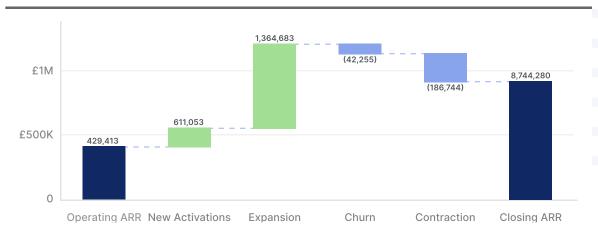
EBIDTA

Comments here....

Cash and Runway

Your insights here....

Forecast ARR Waterfall



Runway



YOUR LOGO

Talent & Team

Talent & Team

New hires



Guy HawkinsTech Lead | Exp: 8+ years
LinkedIn



Kristin Watson
Growth | Exp: 6+ years
LinkedIn



Bessie Cooper

Marketing | Exp: 5+ years

LinkedIn





Comments about the talent and team

- Planned hires...
- Departures...

Product & Tech

Key Product Update



Why

Reason why feature added
e.g. to combat high drop-off rate at onboarding point in
customer journey



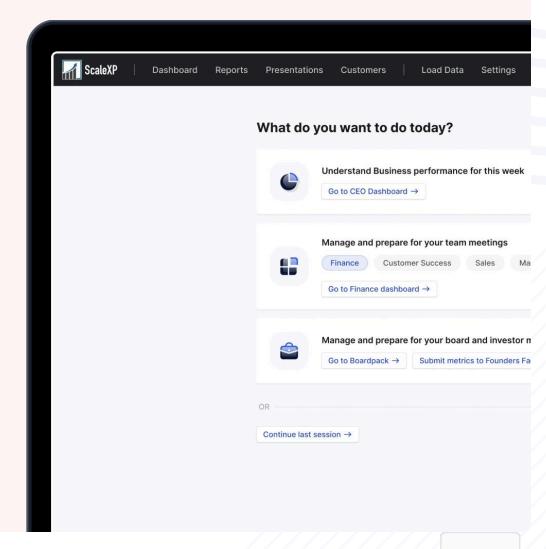
Benefits

Benefits of new feature
e.g. How the feature makes the product stickier, how it aids
data capture, how it complies with regulation.



Challenges

Challenges associated with new feature e.g. relies on x software, liable to x bug.



Product Roadmap

July '25

- 1. New onboarding flow
- 2. Google and Trello integration
- 3. Database improvements

October '25

- 1. Zendesk and Slack Integration
- 2. Undo and reply action
- 3. Steady state cost reduction

January '26

- 1. Filters
- 2. Two factor authentication
- 3. Optimise server serialisation

March '26

- 1. New onboarding flow
- 2. Google and Trello integration
- 3. Database improvements

Formal Decisions, AOB

Formal Decisions, AOB



Feedback



Formalities



Stock option grant